

## **ADA Good Faith Statement**

Whitehall Credit Union is committed to providing a website that is accessible to the widest possible audience in accordance with ADA standards and guidelines. We are actively working to increase accessibility and usability of our website to everyone.

If you are using a screen reader or other auxiliary aid and are having problems using the website, please contact us at 614-866-5025. All products and services available on this website are available at the WCU office located at:  
5025 E. Main Street, Columbus, Ohio 43213.

**FACTS****WHAT DOES WHITEHALL CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?****Why?**

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

**What?**

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and credit card number
- account balances and payment history
- credit history and transaction history

**How?**

All financial companies need to share members' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Whitehall Credit Union chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information.	Does Whitehall Credit Union share?	Can you limit this sharing?
<b>For our everyday business purposes—</b> such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
<b>For our marketing purposes—</b> to offer our products and services to you	YES	YES
<b>For joint marketing with other financial companies</b>	YES	YES
<b>For our affiliates' everyday business purposes—</b> information about your transactions and experiences	NO	WE DO NOT SHARE
<b>For our affiliates' everyday business purposes—</b> information about your creditworthiness	NO	WE DO NOT SHARE
<b>For our affiliates to market to you</b>	NO	WE DO NOT SHARE
<b>For non-affiliates to market to you</b>	YES	YES

**To limit our sharing**

- Call **614-866-5025**
- Mail the **form** below

**Please note:**

If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

**Questions?**

Call **614-866-5025**.

**Mail-in Form**

If you have a joint account, your choice(s) will apply to everyone on your account.

Mark any/all you want to limit:

- Do not share my personal information with nonaffiliated to market their products and services to me.
- Do not share my personal information with other financial companies.

<b>Name</b>		<b>Mail to:</b> Whitehall Credit Union 5025 E. Main St. Columbus, OH 43213-2438
<b>Address</b>		
<b>City, State, Zip</b>		
<b>Account #</b>		



## Who we are

<b>Who is providing this notice?</b>	Whitehall Credit Union
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## What we do

<b>How does Whitehall Credit Union protect my personal information?</b>	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
<b>How does Whitehall Credit Union collect my personal information?</b>	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> <li>■ open an account or deposit money</li> <li>■ pay your bills or apply for a loan</li> <li>■ use your credit or debit card</li> </ul> <p>We also collect your personal information from others, such as credit bureaus or other companies.</p>
<b>Why can't I limit all sharing?</b>	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> <li>■ sharing for affiliates' everyday business purposes—information about your creditworthiness</li> <li>■ affiliates from using your information to market to you</li> <li>■ sharing for non-affiliates to market to you</li> </ul> <p>State laws and individual companies may give you additional rights to limit sharing.</p>
<b>What happens when I limit sharing for an account I hold jointly with someone else?</b>	Your choices will apply to everyone on your account.

## Definitions

<b>Affiliates</b>	<p>Companies related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li>■ Whitehall Credit Union has no affiliates.</li> </ul>
<b>Non-affiliates</b>	<p>Companies not related by common ownership or control. They can be financial and non-financial companies.</p> <ul style="list-style-type: none"> <li>■ These can include insurance companies.</li> </ul>
<b>Joint marketing</b>	<p>A formal agreement between non-affiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> <li>■ These can include insurance companies.</li> </ul>